



Hyve Managed Hosting

Company Overview

Who we are

Hyve Managed Hosting is a **global hosting provider** with a passion for exceptional customer service. Adopting a customer-centric approach, Hyve delivers a range of managed hosting services, from private cloud and enterprise cloud, to dedicated servers and security services, excelling in **bespoke solutions and centralised management**.

Hyve takes the stress out of delivering core IT services by managing customers' infrastructure and systems from start to finish. Hyve engineers become **an extension of any business**, enabling internal IT teams and business leaders to focus on driving strategic growth and innovation.

What we do

We provide fully managed cloud hosting solutions tailored to your exact requirements.

Every platform is architected by experienced cloud specialists, deployed on enterprise-grade hardware, and supported **24/7/365** by dedicated engineers - with no tiered support and no hidden costs.



Who we support

We support organisations of **all sizes** across a wide range of industries, including finance, e-commerce, SaaS, healthcare, education and the public sector. Our customers rely on Hyve for **availability, security and peace of mind**.



Our core cloud products



Managed Private Cloud

A single-tenant, physically isolated cloud environment running on dedicated hardware.

- Complete control with no shared resources
- High availability with no single point of failure
- HPE BladeSystems and lightning-fast 3PAR SANs
- 20-minute hardware replacement SLA
- Ideal for regulated or performance-critical workloads

Hyve Virtual Private Cloud (VPC)

A logically isolated cloud environment hosted on our powerful multi-tenant infrastructure.

- Full logical isolation
- Transparent monthly pricing
- High availability built in as standard
- Fully managed by Hyve engineers
- Cost-efficient alternative to public cloud

Hybrid Cloud

A bespoke combination of private cloud, public cloud and on-premise infrastructure.

- Seamless scalability
- Unified security and compliance
- Ideal for digital transformation and legacy systems
- Designed, integrated and managed by Hyve

Managed Public Cloud

Expert management for AWS, Microsoft Azure and Google Cloud. We handle migration, optimisation, monitoring and security, allowing you to benefit from public cloud without the operational burden.

- Platform-agnostic expertise
- Cost and performance optimisation
- Proactive monitoring
- 24/7/365 support with rapid response times

Private Cloud vs Hyve VPC Comparison

Feature/Criteria	Hyve VPC	Private Cloud
Customer Access	Root access to OS.	Direct access to orchestration layer.
High Availability and SLA	99.999% cloud uptime, backed by our 100% network and power availability guarantee.	99.999% cloud uptime with our 100% network and power availability guarantee, plus a 20-minute hardware replacement SLA on blade servers.
Compliance and Control	Suitable for general compliance needs.	Ideal for strict compliance standards (e.g., finance, healthcare, public services).
Management and Support	24/7/365 engineer support, optional patch/database services. More Hyve management by default.	Full hypervisor, firewall, and backups, with 24/7/365 engineer support. Custom support contracts available.
Use Cases	Ideal for cost-effective, scalable solutions on shared hardware with fixed resources.	Ideal for secure, compliance-focused infrastructure with dedicated resources, cost efficiency, and scalability for larger deployments.
Infrastructure Type	Multi-tenant (shared)	Single-tenant (dedicated)
Security and Isolation	Shared resources with logical separation.	Dedicated hosts ensuring physical isolation.
Scalability	Highly scalable with flexible resource allocation, supported by our dedicated engineers.	Dedicated, highly scalable, with resource allocation and VM creation or decommissioning if and when required, as long as enough resources on blade servers.
Performance	High-performance with robust network and storage configurations.	High-performance, fully dedicated resources with hardware tailored to your performance requirements.

What sets Hyve apart?

Management and support

Management is central to everything we do.

When you join Hyve, you receive:

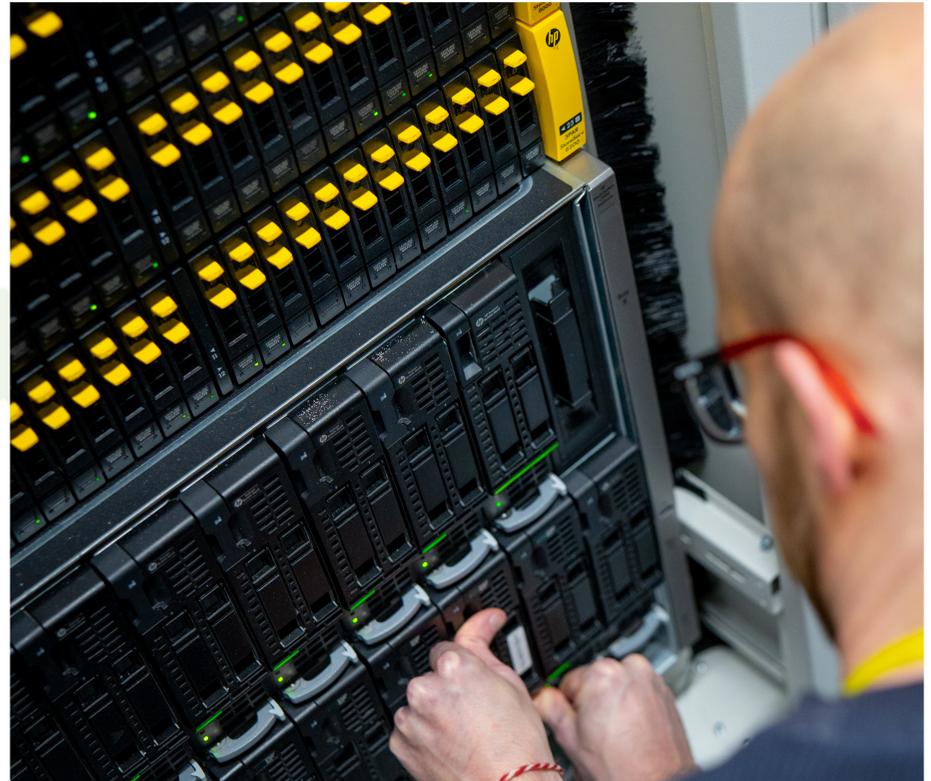
- A **dedicated account manager** and technical team
- Direct-to-engineer support, **24/7/365**
- **Guaranteed** response times
- No tiered support, no call queues

Security

Our multi-layered, full-stack security approach is designed to protect your **data, applications and reputation**.

Key security features include:

- Data encryption
- DDoS protection
- Managed firewalls and web application firewall (WAF)
- IDS/IPS monitoring
- Malware and endpoint protection
- Patch management and vulnerability scanning
- Penetration testing
- Two-factor authentication
- Managed VPNs and SSL certificates



Compliance

We maintain a comprehensive portfolio of externally audited certifications, demonstrating our commitment to **security and best practice**.

- ISO 27001:2022
- ISO 27017:2015
- ISO 9001:2015
- SOC 1 and 2 Type II
- PCI DSS
- Cyber Essentials and Cyber Essentials Plus
- G-Cloud 13

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Minute hardware replacement SLA

99.999%

Cloud server uptime

100%

Network uptime guarantee

35+

Global Tier 3+ data centre locations